au by KDDI

G'zOne

IS11CA

Basic Manual

IS series

Introduction

Contents

Getting Ready

Learning the Basics

Character Input

Phone

Contacts

Mail

Internet

Multimedia

Applications

Settings of IS11CA

Overseas Usage

Appendix/Index

Preface

Thank you for purchasing the IS11CA.
Before using your IS11CA, be sure to read the Basic Manual (this PDF manual) to ensure correct usage. After you have finished reading this manual, store this PDF manual and the printed manuals in safe places so you can retrieve them whenever you need them.

Basic Manual (this PDF manual) describes basic operations of major functions of the IS11CA.
For detailed descriptions on various functions, refer to the Instruction Manual (Japanese).

Downloading Manuals

You can download the Basic Manual (this manual) and the Instruction Manual (Japanese) in PDF format from the au homepage.
http://www.au.kddi.com/torisetsu/index.html

- To display the Basic Manual (this manual) and the Instruction Manual (Japanese) in PDF format on the IS11CA, use Quickoffice.

Online Manual

Online manuals are also provided on the au homepage, which contents are from the Instruction Manual (Japanese) and are reorganized in a searchable format.
http://www.au.kddi.com/manual/index.html

Safety Precautions

Be sure to read the Safety Precautions “安全上のご注意” in the Instruction Manual (Japanese) to ensure proper usage of the IS11CA.
For troubleshooting, check the symptom of your IS11CA in au お客さまサポート (au Customer Support) on the au homepage.
http://www.kddi.com/customer/service/au/trouble/kosho/index.html

Before Using an au Phone

- You cannot receive or make calls in a location where the signal cannot be received, even within the service area. Calling may not be available in a location where the signal is weak. If you move to a location where the signal is weak during a call, the call may be interrupted.
- The au phone is a digital cell phone and can maintain a high call quality until the signal weakness reaches its limit. Therefore, once the limit has been reached, the call may be disconnected suddenly.
- Note that the au phone uses signals which may be intercepted by a third party. (However, the CDMA/GSM system enables highly confidential call communications.)
- The au phone is a wireless station which is compliant with the Radio Act, and may be subject to inspections regulated by the Radio Act.
- When you insert the au IC-Card, the product number information of your au phone is sent to the au server for the security and operation status notification of the au phone.
- Always be considerate of others around you when using your au phone in public places.
- For a child’s use, read the Basic Manual and give your child instructions on proper use.
- The IS11CA is a cell phone compatible with the international roaming service. Each network service which is described in the Basic Manual varies depending on the area or service. For details, refer to the supplied Global Passport Owner’s Guide (Japanese).

Introduction

Cell Phone Etiquette

Cell phones always emit weak radio waves when power is on. Use cell phones in an enjoyable and safe manner without forgetting to be considerate of others around you.

Use of cell phones is not allowed in some places.

- Using a cell phone while driving a car/motorcycle is dangerous and is prohibited by law. Also, using a cell phone while riding a bicycle may be punished by law.
- Using a cell phone in an aircraft is prohibited by law.

Be considerate of where you use the cell phone and how loudly you talk.

Do not make calls in theaters, museums, libraries, and other similar places. Turn power off or turn on silent mode so as not to disturb others around you by ringtones.

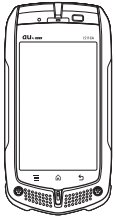
- Do not use the cell phone on a street where you might interrupt the flow of pedestrians.
- Move to areas where you will not inconvenience others on trains or in hotel lobbies.
- Refrain from talking in a loud voice.
- Obtain the permission of other people before you take their photos with the cell phone's camera.

Be considerate of people around you.

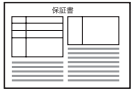
- Some people close to you in crowded places such as packed trains may be using a cardiac pacemaker. Turn the cell phone off in such places.
- Abide by the rules of hospitals and other medical institutions where it is forbidden to use or carry cell phones.

Accessories

Check all the contents are included.



IS11CA



Warranty (Japanese)

microSDHC memory card (Sample)

Battery pack (CAI11UAA)

ø3.5 earphone extension cable (Sample)

- Instruction Manual (Japanese)
- Safety Precautions (Japanese)
- Setting Guide (Japanese)
- JIBUN BANK Launcher Operation Guide (Japanese)
- Global Passport Owner's Guide (Japanese)
- au International Call Guide (Japanese)

The following items are not included.

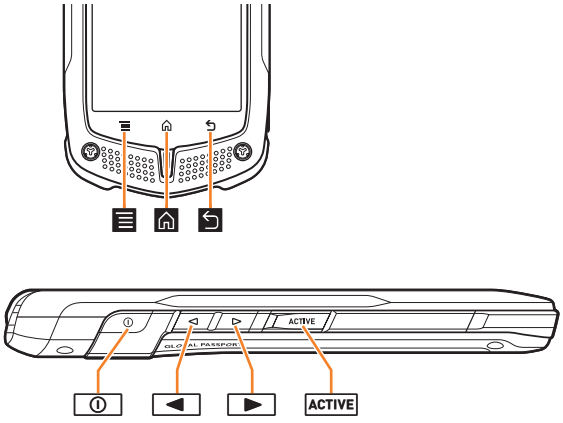
- AC adapter
- microUSB-USB conversion cable
- Earphone

- Purchase a specified charger (sold separately).
- The illustrations in this manual may look different from the actual product.
- The ø3.5 earphone extension cable (sample) and microSDHC memory card (sample) are not covered by the warranty.

Illustrations and Descriptions in This Manual

Note on Key Illustrations

In this manual, the key illustrations are simplified as shown below.



Note on Screenshots

The screenshots in this manual are simplified and may look different from the actual screens.

Security Code and PIN Code

Security Code and Passwords

You have to use each security code for using the IS11CA. You can use a security code and other passwords described below. Take care not to forget your security code and passwords, because they are required for performing various operations and using subscription services.

● Security Code

Usage example	① Using the Answering Service (Voice Mail) and Call Transfer remotely from a fixed-line phone
	② Making inquiries, applications, and changes while using Customer Center voice guidance, and au homepage
Initial value	The four-digit number you wrote on your subscription form

● Lock No.

Usage example	Setting/Canceling Screen Lock, etc.
Initial value	1234

● PIN Code

Usage example	Preventing unauthorized use of the au IC-Card by a third party
Initial value	1234

PIN Code

If the PIN code is incorrectly entered three times consecutively, the PIN code will be locked. Use the PUK code to unlock the PIN code.

PIN Code

You can set the IS11CA to require PIN code entry every time the power is turned on, to prevent unauthorized use of the au IC-Card by a third party.

- At the time of purchase, the PIN code is not to be required to use phone. You can select “Lock UIM Card” and set the PIN code to be required.
  It is also required when setting “Lock UIM Card”.
- The initial value of the PIN code is “1234”. You can change the PIN code to a four- to eight-digit number by selecting “Change UIM PIN”.

PUK Code

When the PIN code is locked, enter the PUK code and set the new PIN code.

- PUK code is an eight-digit number given at the time of purchase, and is printed on the back side of the plastic card where your au IC-Card is attached.
- If the PUK code is incorrectly entered ten times consecutively, contact an au shop, PiPit or the Customer Center.

- When the PIN code is locked, the IS11CA may be restarted for the security reasons.
- The PIN code is not reset even if you perform a reset with “Factory data reset”.

Feature Overview

Water Resistance

The IS11CA complies with IPX5*[1] and IPX8*[2] water protection standards (JIS C 0920).

*1 IPX5 compliant means that this cell phone continues to function as a phone after being subjected to a water jet (approximately 12.5 liters/min.) discharged from a nozzle (inner diameter: 6.3 mm), from all directions (approximately three meters from the cell phone) for three minutes or more.

*2 IPX8 compliant means that this cell phone continues to function as a phone and no water seeps inside after being gently lowered into a tank filled with still tap water (at normal temperature) to the depth of 1.5 meter, and immersed at the bottom for approximately 30 minutes.

- The IS11CA is resistant to fresh or tap water at normal temperature (5℃ - 35℃) only.
- The IS11CA is resistant to water when the external connection jack cover and battery pack cover are closed firmly.
- Malfunction resulting from misuse is not covered by the warranty.

Dust Resistance

The IS11CA complies with IP5X* dust protection standards (JIS C 0920).

* IP5X compliant means that this cell phone continues to function as a phone and continues to be safe to use after being placed in a chamber containing dust particles with a diameter of 75 μm or less and left for 8 hours while the contents of the chamber are subjected to agitation.

Shock Resistance

The IS11CA has shock resistance performance (compliant with MIL standards*) to withstand hard day-to-day use.

* Tests were performed under independent standards compliant to MIL-STD-810G Method 516.6-Shock established by the United States Department of Defense, where the product is dropped closed from 1.22 m onto plywood (lauan wood) in 26 directions.

- Note that this assumes shock resistance in day-to-day use. Applying excessive shock such as throwing or intentionally dropping may lead to breakage. Also, the cell phone may suffer damage from drop impact even if it continues to function normally.

Contents

Preface ii
Safety Precautions ii
Before Using an au Phone ii

Introduction 1

Cell Phone Etiquette 1
Accessories 1
Illustrations and Descriptions in This Manual 2
Security Code and PIN Code 2
Security Code and Passwords 2
PIN Code 2
Feature Overview 3

Contents 5

Getting Ready 7

Names and Functions of Parts 7
Charging the Battery Pack 9
Turning the Power On/Off 10
Turning the Power On 10
Turning the Power Off 10
Sleep Mode 10
Switching the Display Language to English 10
Initial Settings 11
Setting Up a Google™ Account 11
Removing/Attaching the Battery Pack 12
Removing the Battery Pack 12
Attaching the Battery Pack 13
au IC-Card 13
Removing au IC-Card 14
Inserting au IC-Card 14
Using microSD Memory Card 14
Inserting microSD Memory Card 15
Removing microSD Memory Card 15

Learning the Basics 17

Operating the Touch Panel 17
Operation While Using Functions 18
Selecting an Item 18
Displaying the Menu 18
Viewing the Home Screen 19
Using Status Bar 19
Using Notification Panel 21
Using the Home Screen 21
Switching the Home Screen 21
Moving Icons on the Home Screen 22
Using Shortcuts/Widgets/Folders 22
Changing the Wallpaper 23
Using the Launcher 23
Switching Orientation 25

Character Input 26

Entering Text 26
Keyboard and Panel Types 26
Switching to English Input Mode 26
Using the Number Keyboard 27
Switching Input Modes of the Number Keyboard 27
Inputting with the Number Keyboard 27
Inputting with the QWERTY Keyboard 28
Inputting with the Pictogram/Face Mark/Symbol Panel 29
Inputting with the Common Phrase/Text Code Panel 29

Phone 30

Making a Call 30
Making an International Call 31
001 International Call Service 31
Answering a Call 31
Returning a Call (Call Log) 31

Contacts 32

Adding a New Contact 32
Editing My Profile 33
Checking Contact Details 33

Mail 34

About Mail 34
Using E-mail 34
Creating and Sending E-mail 34
Receiving E-mail 35
Checking Sent and Received E-mail 35
Using E-mail Contacts 36
Changing Your E-mail Address 37
Setting Mail Filters 38
Using C-mail 39
Creating and Sending C-mail 39
Receiving C-mail 40
Checking Sent and Received C-mail 40

C-mail Safety Block Setting.....40
Setting C-mail.....41
Using PC-mail.....41
Registering a PC-mail Account.....41
Creating and Sending PC-mail 42
Receiving PC-mail.....42
Using Gmail™ 43
Creating and Sending Gmail 43
Receiving Gmail.....43

Internet 44

Viewing Sites with Browser.....44
Using Bookmarks/History 44
Bookmarking a Web Page 44

Multimedia.....45

Using the Camera.....45
Cautions for Using the Camera.....45
Taking a Photo.....45
Recording a Movie.....45
Using Gallery.....46

Applications.....47

Using Android Market™ 47
Using au one Market 47
Managing Applications 48

Settings of IS11CA 49

Turning On Silent Mode.....49
Changing the Incoming Ringtone 49
Setting the Screen Lock 49
Initializing microSD Memory Card.....49

Overseas Usage 50

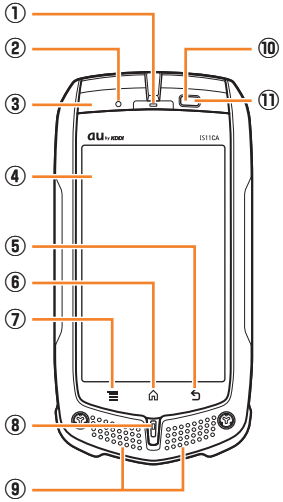
Using Global Passport CDMA/GSM.....50
For Overseas Use without Anxiety.....50
Configuring the Overseas Settings.....50
Making a Call at Your Travel Destination 51
Receiving a Call at Your Travel Destination 53

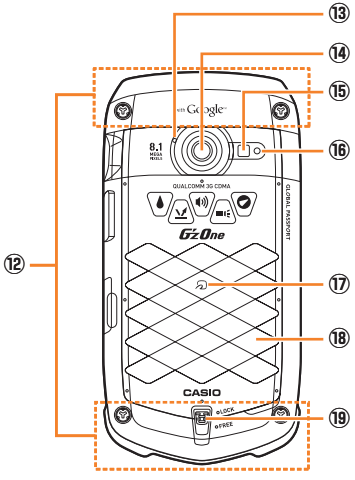
Appendix/Index.....54

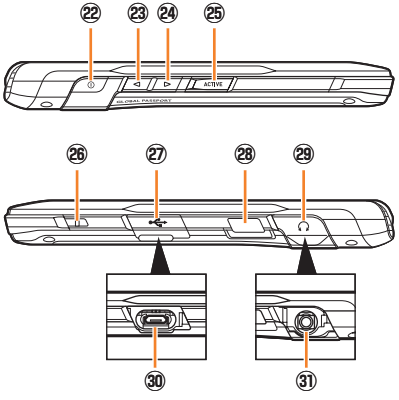
Troubleshooting 54
Trademarks/Others.....56
Index.....58

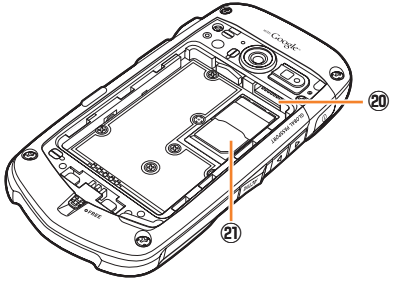
Getting Ready

Names and Functions of Parts









① Earpiece (Receiver)
Emits voice of other party during a call.

② Temperature sensor

③ LED indicator
Lights in red while charging.
Blinks according to the settings when receiving a call or mail message.

④ Display

⑤ Back key
Returns to the previous page.

⑥ Home key
Use it to display the home screen etc.

⑦ Menu key
Displays the option menu.

⑧ Microphone (Mouthpiece)
Transmits your voice during a call. It is also used for recording sounds.

⑨ Speaker
Emits ringtones, alarm tones, etc.

⑩ Light sensor
Light sensor detects the ambient brightness and adjusts the brightness of display.

⑪ Proximity sensor
Proximity sensor prevents operating the touch panel incorrectly during a call.

⑫ Built-in antenna
Do not cover the built-in antennas when you call, use the Internet, Wi-Fi, Bluetooth®, or retrieve GPS information.

⑬ Back microphone
Transmits your voice during a call using hands-free.

⑭ Camera lens

⑮ Photo light/Flashlight

⑯ Camera start indicator

⑰ FeliCa mark
Hold it over a reader/writer when using Osaifu-Keitai®.
The FeliCa antenna is built into the battery pack. Be sure to use the battery pack designed specifically for the IS11CA.

⑱ Battery pack/cover
For removing or attaching the battery pack, refer to “Removing/Attaching the Battery Pack”.

⑲ Battery lock

⑳ microSD memory card slot

㉑ au IC-Card
For details on handling the au IC-card, see “au IC-Card”.

㉒ Power key
Turns on/off the power, and sets/cancels sleep mode.

㉓ Volume Up key

㉔ Volume Down key

㉕ ACTIVE ACTIVE key

㉖ Strap eyelet

㉗ External connection jack cover

㉘ Infrared port
Sends and receives data via infrared communication.

㉙ Earphone jack cover

㉚ External connection jack
Use it to connect the IS11CA to the microUSB cable 01 (sold separately), the 18-pin microUSB conversion adapter 01 (sold separately), etc.

㉛ Earphone jack
Use it to connect an earphone.

Charging the Battery Pack

The battery pack is not fully charged at the time of purchase. Charge the battery pack when you use the IS11CA for the first time or the battery level becomes low. Charging is finished when the red LED indicator goes out.

- The common AC adapter 02/03 (sold separately) supports a voltage of 100 V to 240 V AC. Be sure to use the common AC adapter 02/03 (sold separately) when charging overseas. The common AC adapter 01 (sold separately) is only for domestic use with a 100 V AC power outlet.
- Be sure to close the external connection jack cover and earphone jack cover, and do not pull or twist them forcefully.

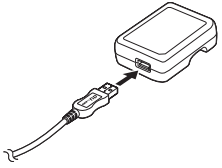
Charging the Battery Pack with the Specified AC Adapter (sold separately)

The common AC adapter 03 (sold separately) and the microUSB cable 01 supplied with the common AC adapter 03 are required.

Charging time takes approximately 140 minutes.

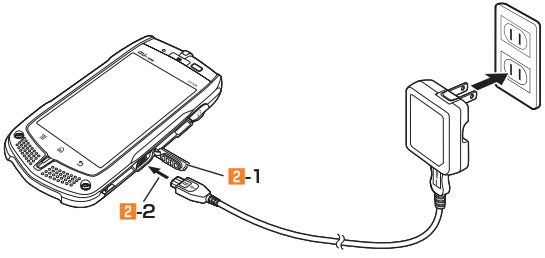
1 Connect the microUSB cable 01 supplied with the common AC adapter 03 (sold separately) to the common AC adapter 03

Confirm the orientation of the USB plug and then insert it while keeping it straight in relation to the jack.



2 Connect the microUSB cable 01 to the IS11CA

Open the cap (2-1) of the external connection jack and confirm the orientation of the microUSB plug and then insert it while keeping it straight in relation to the jack (2-2).



3 Insert the power plug of the common AC adapter 03 (sold separately) into a power outlet

The LED indicator of the IS11CA lights red and the charge indicator is displayed. The LED indicator turns off when charging is complete.

- Charging is available by connecting the IS11CA to a PC with the microUSB cable 01.

Turning the Power On/Off

Turning the Power On

1 Hold down ⏻ for at least two seconds

The unlock screen is displayed.

- Drag 🔒 to the right to unlock. If Screen Lock is set, the Lock No. entry screen is displayed.
- Drag 🔇 to the left to enable Silent mode. Drag 🔊 to the left to disable Silent mode.

《Unlock screen》

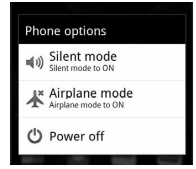
- The initial setting of the touch panel is executed while the logo "Android™ au with Google™" is displayed. Do not touch the screen, otherwise touch panel operations may not be performed properly.
- After you purchase the IS11CA, the Initial Settings screen is displayed automatically when turning on the power for the first time.

Turning the Power Off

1 Hold down ⏻ for at least two seconds

The Phone options screen is displayed.

2 [Power off] → [OK]



《Phone options screen》

Sleep Mode

If you press ⏻ or no operation is made for a while, the screen is turned off temporarily, and then sleep mode is set.

Canceling Sleep Mode

1 While sleep mode is set, press ⏻

The unlock screen is displayed.

Switching the Display Language to English

You can switch the display language for function names and other items to English.

1 On the home screen, ⊞ → [設定](Settings) → [言語とキーボード](Language & keyboard)

2 [言語を選択](Select language) → [English]

Initial Settings

The Initial Settings screen is displayed automatically when first turning on the power after purchasing the IS11CA, or restarting after initializing the IS11CA.
For detailed operations on the initial settings, refer to the supplied Setting Guide (Japanese).

1 Hold down ⏻ for at least two seconds to turn on the power

The Initial Settings screen is displayed.
Configure the following initial settings as described in the instructions on the screen.

Language	Set the language to use. • You can select 日本語 (Japanese) or English.
Date & Time	Set the display format for the date and time.
E-mail Settings	Do the initial settings for au mobile e-mail (@ezweb.ne.jp).
au one-ID Settings	Set up au one-ID.
Wi-Fi Settings	Set up Wi-Fi access point.
Google Sign-up	Set up your Google account.

- Alternatively, from the home screen, tap ⊞ → [Setup Wizard] to set up.

About the E-mail initial settings

- You need to apply to use E-mail. If you did not apply at the time of purchase, contact an au shop or Customer Center.

- When configuring the initial settings, select “Japan” for the “Area Settings” and then configure the settings in a location in Japan where the signal reception is good. The settings may not be configured correctly if you are in a location where the signal reception is poor or if you are moving.
- Depending on the time of day, it may take from about 30 seconds to 3 minutes to configure the initial settings. Continue waiting as long as the message “Configuring mail settings. Please wait.” is displayed on the screen.
- For the procedure to change the e-mail address in the initial settings, refer to “Changing Your E-mail Address”.

Setting Up a Google™ Account

If you set up a Google account on your IS11CA, you will be able to use the online services provided by Google.
The Google account setup screen is displayed when, for example, you configure the initial settings, first start an application that requires a Google account, or first configure “Accounts & sync”.

1 On the Google account setup screen, tap [Settings]

The Google account setup screen is displayed.

2 [Next] → [Create]/[Sign in]

If you already have a Google account, tap “Sign in” and enter your username and password, and then tap “Sign in”.
If you do not have a Google account, tap “Create” and register for an account as described in the instructions on the screen.

■ To reset your Google password

1 On the home screen, tap → Tap the URL display field → Enter “http://www.google.co.jp/” → Tap

2 Tap [ログイン] (Sign in)

The Google account screen is displayed.

3 Tap [アカウントにアクセスできない場合] (Can’t access your account?)

The screen for resetting your account password is displayed.

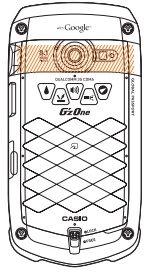
4 Follow the instructions on the screen

Removing/Attaching the Battery Pack

Use only the battery pack for the IS11CA, and be sure to install it correctly.

■ Note on Removing the Battery Pack Cover

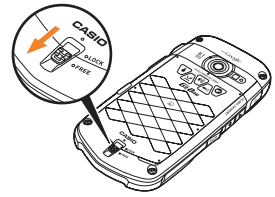
Do not pull up on the battery pack cover by forcibly pushing the part (around the camera lens) of the cover with fingers, as illustrated on the right. If the cover becomes extremely bent, the battery pack cover is damaged, which may cause injury.



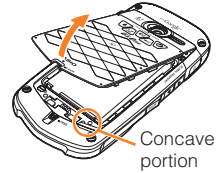
Removing the Battery Pack

Before removing the battery pack, turn off the IS11CA.

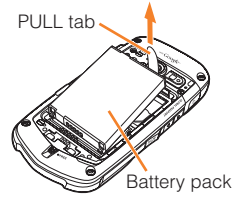
1 Slide the battery lock to the “FREE” position



2 Pull the battery pack cover upward in the direction of the arrow from the concave portion in the IS11CA



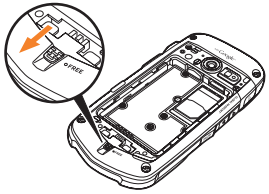
3 Remove the battery pack by pulling up on the PULL tab in the direction of the arrow



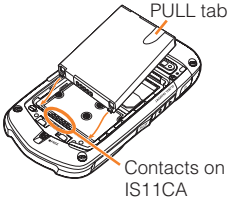
- When removing the battery pack, always pull up on the PULL tab. Doing otherwise may result in damage to the contacts on the IS11CA.

Attaching the Battery Pack

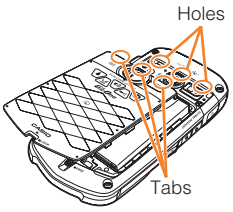
1 **Make sure that the battery lock is set to the “FREE” position**



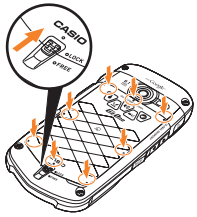
2 **Make sure that the PULL tab of the battery pack is securely attached within the dashed line, confirm the position of the contacts on the IS11CA, and then firmly insert the battery pack**



3 **Hold the battery pack cover so that the three tabs on the top edge are at an angle, and then insert them into the holes in the IS11CA and close the battery pack cover**



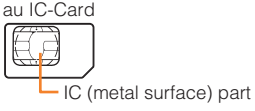
4 **Firmly press the battery pack cover at the eight places shown in the figure, make sure that the entire battery pack cover is firmly seated in place, and then slide the battery lock to the “LOCK” position**



- Before attaching the battery pack, make sure that the microSD memory card and au IC-Card are inserted securely. If the card is not completely inserted, that may lead to microSD memory card, au IC-Card, or battery pack damage.
- Failure to follow the correct procedures when attaching the battery pack may result in damage to the battery pack or battery pack cover.
- If the battery pack cover is forcibly pushed with fingers with the tabs of the battery pack cover attached on the battery pack, the tabs may be damaged.

au IC-Card

An au IC-Card records your personal information such as phone numbers, etc.

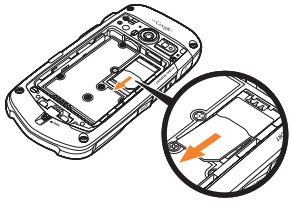


- Note the following not to cause malfunction or damage when you insert or remove the au IC-Card.
  - Do not touch the IC (metal surface) part of the au IC-Card or the IC card slot part of the IS11CA.
  - Confirm the correct direction when you insert the au IC-Card.
  - Do not insert or remove the au IC-Card forcefully.
- Take care not to lose your au IC-Card when you remove it.

Removing au IC-Card

Turn off the power and remove the battery pack before removing the au IC-Card.

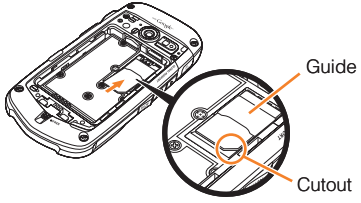
1 Slide out the au IC-Card in the direction of the arrow in the figure while keeping it straight



Inserting au IC-Card

Turn off the power and remove the battery pack before inserting the au IC-Card.

1 Insert the au IC-Card beneath the guide in the direction of the arrow with its au IC-Card surface face down and then push it to slide it all the way in while gently pressing from above



Using microSD Memory Card

You can set microSD memory card (including microSDHC memory card) to the IS11CA, and save data. And also you can keep mail messages, bookmarks, etc. in microSD memory card.

- Some applications may not be available when a microSD memory card is not inserted.
- The maximum file size available on a microSD memory card is 4 GB per file when saving data to microSD memory card on the IS11CA.
- A microSD memory card initialized on other devices may not be used on the IS11CA properly. Initialize it on the IS11CA. For operations to initialize the microSD memory card, refer to “Initializing microSD Memory Card”.
- Some files such as copyright protected data may not be played on IS11CA even if they are moved/copied from the PCs to a microSD memory card successfully.

Handling Precautions

- Do not remove the battery pack and do not turn off the IS11CA and other equipment while reading, writing, playing, saving or moving/copying data.
  It may result in damage to data in the IS11CA or microSD memory card, or data loss.
- Do not drop or subject the IS11CA to impact with a microSD memory card inserted. It may result in damage to recorded data, or data loss.
- Do not insert objects other than microSD memory card such as liquid, metals or flammable items into the microSD memory card slot of the IS11CA. It may result in a fire, electric shock or malfunction.

- The following microSD memory cards have been confirmed for operation based on the criteria by au. For operation confirmation results of other microSD memory cards, contact each microSD memory card manufacturer.

<microSD/microSDHC Memory Card>

* 4GB or more are for microSDHC memory card.

Manufacturer	2GB	4GB	8GB	16GB	32GB
Toshiba	○	○	○	○	○
Panasonic	○	○	○	○	—
SanDisk	○	○	○	○	○
ADTEC	○	○	○	○	—
Buffalo	○	○	○	○	—
Sony	○	○	○	—	—

○: Confirmed operation

—: Unconfirmed operation or not for sale

As of April 2011

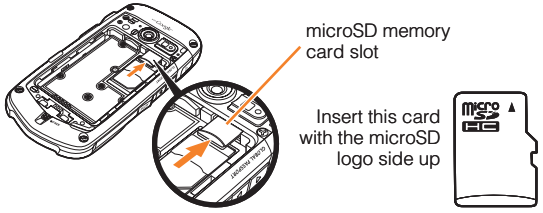
* Operation is confirmed for microSD memory cards that are sold as of April 2011. For the latest information on operation confirmation, visit the au homepage or contact the Customer Center.

Inserting microSD Memory Card

1 Turn off the IS11CA and remove the battery pack cover and battery pack

2 Confirm the direction of the microSD memory card and slowly insert it into the slot until it clicks

Insert a microSD memory card until you hear a click and confirm it is locked. Releasing the microSD memory card before it is locked may cause it to pop-out.



3 Attach the battery pack, and attach the battery pack cover

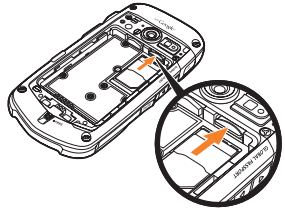
- Insert a microSD memory card with the right side up in the appropriate direction.
  Inserting a microSD memory card forcefully into the slot could result in failure to remove the microSD memory card, or damage to the microSD memory card or the IS11CA.

Removing microSD Memory Card

1 Turn off the IS11CA and remove the battery pack cover and battery pack

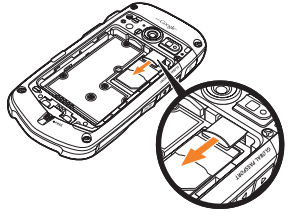
2 Slowly push the microSD memory card toward the slot until it clicks

After it clicks, pull back your finger and keep putting it on the microSD memory card until it comes out a little. Releasing the microSD memory card when it is pushed toward the slot may cause ejection of the microSD memory card.



3 Slowly remove the microSD memory card

Slowly remove the microSD memory card.
Some microSD memory cards cannot be unlocked and do not come out smoothly. In such case, pull it out with your finger.



4 Attach the battery pack, and attach the battery pack cover

- Some applications may not be available when a microSD memory card is not inserted.
- Do not remove the microSD memory card forcefully. It may result in damage to the microSD memory card or the IS11CA, or data loss.
- The microSD memory card may be warm after a long time use. It is normal.

Learning the Basics

Operating the Touch Panel

The display of the IS11CA is a touch panel. You can operate the IS11CA by directly touching the screen.

Tap/Double-tap

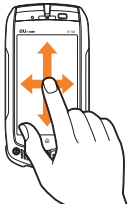
Tap: Gently touch a screen and then immediately release your finger.
Double-tap: Tap the same position twice.

Touch and Hold

Keep touching an item or key.

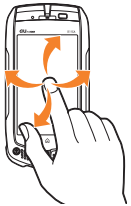
Slide

While your finger is gently touching the screen, trace it to the desired direction.



Flick

Operate the screen by quickly moving (flicking) your finger up, down, right, or left.

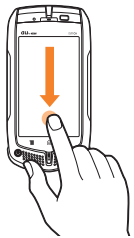


Pinch

While two of your fingers are touching the screen, move the fingers apart or closer together.

Drag

While your finger is gently touching the screen, trace it to the desired position.



- When performing flick operations, move your finger slowly and then flick it gently.

Operation While Using Functions

Selecting an Item

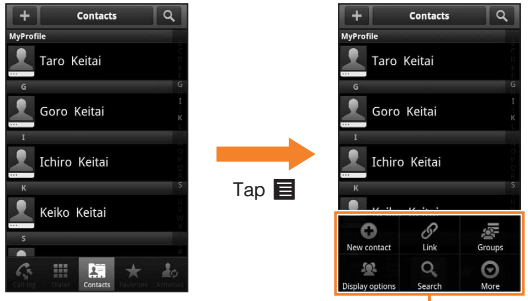
Select a displayed item or icon by tapping the screen directly.

Displaying the Menu

Option Menu

The option menu is displayed by tapping ☰ on the screen where the menu is available.

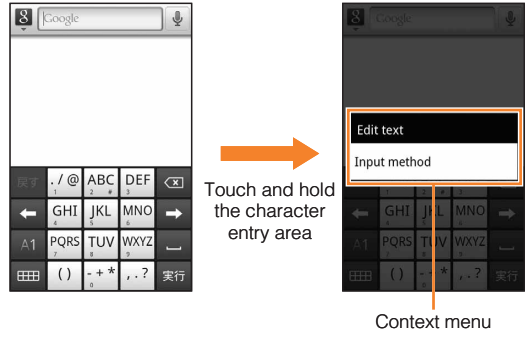
Example: In the Contacts list screen



Context Menu

The context menu is displayed by touching and holding an item or a display where the menu is available.

Example: In the character entry screen



Viewing the Home Screen

On the home screen, you can check the status and current settings of the IS11CA, start an application from a shortcut icon, etc. You can also place and use your favorite widgets.

① Status bar
Displays notification indicators such as missed call or status indicators to check the status of the IS11CA.
② Notification indicator
③ Status indicator
④ Widgets
⑤ Folder
⑥ Shortcuts
⑦ Phone button
Tap this button to display the most recently displayed screen out of the phone number entry screen, call log screen, contacts list screen, favorites screen, and activities screen.
⑧ Launcher button
⑨ Browser button

《Home screen》

* This screen is for the explanation of each function, so it is different from the default status.

Using Status Bar

The status bar is on the top of the screen of the IS11CA. The notification indicators to notify you of a missed call, a new mail message, or a running operation are displayed on the left side of the status bar, while the status indicators to show the status of the IS11CA are on the right side.

Examples of Notification Indicator

Indicator	Description
	Missed call
	New mail message (E-mail) Unreceived mail message (E-mail)
	New mail message (C-mail)/Answering Service message notification Sending failed (C-mail)
	New mail message (PC-mail)
	New mail message (Gmail)
	Schedule notification of the calendar
	Playing music
	USB debug connecting
	Dialing/Calling
	New event of Skype™
	Few space available in the IS11CA
	Infrared communication in progress
	Receiving Bluetooth® pair setting request
	USB connecting
	Uploading data
	Downloading/Finished downloading/Installing data or application • The downloading indicator is displayed as an animation.
	Finished installing

Indicator	Description
	VPN connection Connected to VPN Unconnected to VPN
	PC Link PC Link running PC Link connected PC Link accessing User registration notification/Host rename notification
	Update available
	Major update (OS Update) available
	Indicators collected

- When the same type of notifications exist, the number of them is displayed on the lower right of the indicator.

Examples of Status Indicator

Indicator	Description
	Time
	Alarm set
	Battery level (While charging) Full/ Approx. 80 % remaining/ Approx. 60 % remaining/ Approx. 40 % remaining/ Approx. 20 % remaining/ Approx. 10 % remaining/ Battery level 0 % • The charge indicator is displayed as an animation.
	Airplane mode set

Indicator	Description
	eco mode set
	Signal strength Level 4/ Level 3/ Level 2/ Level 1/ Level 0/ Out of service area
	Data communication available Data communication in use
	In roaming
	au IC-Card not inserted
	Character type
	Silent mode status Silent mode on (with vibration) Silent mode on (without vibration)
	During a call using hands-free
	Microphone set to off during a call
	Wi-Fi signal strength Level 4/ Level 3/ Level 2/ Level 1/ Level 0
	Bluetooth® waiting/connecting/in use
	GPS in use • The GPS information acquisition indicator is displayed as an animation.
	Data synchronizing
	Osaifu-Keitai® lock setting in use

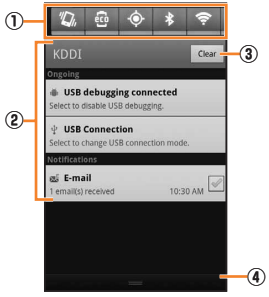
* If you have set up a Google account, the network service indicator turns green when the IS11CA connects to Google services to synchronize Gmail, calendar, contact, and other data and back up settings.

Using Notification Panel

In the notification panel, you can check the details on notification indicators and status indicators or activate an application corresponding to the indicator.

1 Flick/drag the status bar downward

The notification panel appears.



《Notification panel》

① Function Switches

Tap any of (Silent mode), (eco mode), (GPS), (Bluetooth® function), (Wi-Fi), and (Auto Sync) to turn the corresponding function ON/OFF.

Tap (screen brightness) to adjust the screen brightness.

② Notification area

You can view the status of the IS11CA and contents of notifications. You can tap to activate a corresponding application depending on the notification.

③ Clear button

Tap the “Clear” button to clear any notification with a checkmark in the checkbox.

For any notification you do not want clear, tap the checkbox to remove the checkmark.

④ Close tab

Flick or drag upward to close the notification panel.

Using the Home Screen

Switching the Home Screen

You can switch the home screen by sliding or flicking it to the right and left.

A total of seven home screens, three for each side, are set by default.

You can register shortcuts, widgets and folders on each home screen.

《Swiching home screens》

Moving Icons on the Home Screen

By touching and holding an icon of a shortcut, a widget, or a folder, you can move or rearrange it.

1 On the home screen, touch and hold an icon to be moved

The icon becomes enlarged.

2 Drag the icon to the desired position and release your finger

- You can switch the home screens by dragging an icon to the right or left edge of the screen.

Using Shortcuts/Widgets/Folders

You can create a folder or add a shortcut of an application etc. or a widget on the home screen.
A widget is an application which can be registered on the home screen.

Adding Shortcuts/Widgets/Folders

1 On the home screen, → [Add] → [Shortcuts]/[Widgets]/[Folders]

2 Tap an item

The selection screen or the setting screen of an application, an account, or data being added may be displayed. Operate according to the instructions on the screen.

Removing Shortcuts/Widgets/Folders

1 Touch and hold the shortcut/widget/folder icon to remove on the home screen

The icon is displayed enlarged, and at the bottom of the screen changes to .

2 Drag it to and release your finger

- Shortcuts, widgets, and folders cannot be added in such a case as that the displayed home screen has no available space.

Changing the Wallpaper

Change the wallpaper displayed for the background of the home screen.

1 On the home screen, ☰ → [Wallpaper] → [Gallery]/[Live wallpapers]/[Wallpapers]

- When you tap “Gallery”, you can select the image from the microSD memory card.
- When you tap “Live wallpapers” or “Wallpapers”, you can select the image from the preset wallpapers.

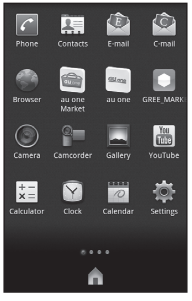
2 Tap the image → [Set wallpaper]

Using the Launcher

Installed applications are displayed as icons. You can tap an icon to activate the application.

1 On the home screen, tap ⊞

The Launcher is displayed.
You can switch the Launcher by sliding/flicking it to the right and left.



《Launcher》

Icon	Application	Description
	Phone	Make a call.
	Contacts	Manage phone numbers or mail addresses.
	E-mail	Use E-mail.
	C-mail	Use C-mail.
	Browser	Browse web sites on the Internet.
	au one Market	Use au one Market.
	au one	au one homepage is displayed.
	GREE_MARKET	Use GREE Market.
	Camera	Take photos (still images).
	Camcorder	Record movies.
	Gallery	Display images and movies as a list.
	YouTube	Use YouTube™.
	Calculator	Use calculator.
	Clock	Use alarm.
	Calendar	Save and manage schedules.
	Settings	Set various items.
	Osaifu-Keitai	Use Osaifu-Keitai®.
	ニュースEX (News EX)	Downloaded easily from au one Market. Requires download to use.
	Quickoffice	You can view and edit documents that have been saved on a microSD card.
	ATOK	Input method
	G'zGEAR	G'zGEAR® is a collection of multiple tools developed for G'zOne.
	Active Slot	You can start applications quickly.

Icon	Application	Description
	★GET CA★ by CASIO	Casio site
	CA'zCAFE	Casio site
	PC-mail	Use PC-mail.
	Gmail	Use Gmail.
	Music	Play music.
	Market	Use Android Market.
	Maps	Use Google Maps™.
	Navigation	Search for routes to the destination on Google Maps.
	Latitude	Use Google Maps to check the location of your friends.
	Places	Search for facilities around your current location and display them on the Google Maps.
	Sound Recorder	Record a voice.
	Voice Search	Enter a keyword for Google search™ with your voice.
	Talk	Use Google Talk™.
	News & Weather	Display news and weather.
	Skype™	Make a call or send and receive messages using Skype™.
	jibe Address Book	Use multiple social networking services in one application.
	Facebook	For details, refer to the Facebook homepage.

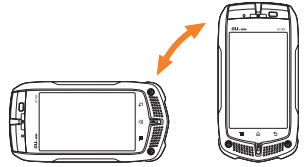
Icon	Application	Description
	GREE	Downloaded easily from au one Market. Requires download to use.
	LISMO	
	LISMO WAVE	
	LISMO Book Store	
	Run&Walk	
	BrandGarden	
	unlimited	
	Sfera Android	
	Nドライブ (N Drive)	
	レアジョブ (Rarejob)	
	Pulse	
	ラグナロク Mobile Story (Ragnarok Mobile Story)	
	au Wi-Fi接続ツール (au Wi-Fi Connection Tool)	For details, refer to the au homepage.
	Google Search	Search for information in the IS11CA or on web sites.
	Downloads	Display a list of downloaded files.
	Q&A	Check Q&A.
	Setup Wizard	Do the initial settings.

- When you use applications, packet communication charges may apply depending on the application.
  If you have not subscribed to IS NET, au.NET charges (525 yen for the used month) and communication charges apply.
- Icon designs may be changed without prior notice.

Switching Orientation

Portrait and landscape displays are switched according to the orientation of the IS11CA.

Example: When rotating the IS11CA 90° from Portrait (Landscape) display to the left (right)



《Landscape display》 《Portrait display》

- Operate the IS11CA in the upright position. The screen display may not be changed if the IS11CA is laid in parallel to the ground.
- From the home screen, tap → [Settings] → [Display] → [Auto-rotate screen] to set whether to switch portrait display and landscape display.
- In some applications such as Camcorder, the screen display is not switched regardless of the orientation or setting of the IS11CA.

Character Input

Entering Text

The IS11CA uses the ATOK keyboard for inputting text.
You can display the keyboard on the screen by tapping the character entry field and hide it by touching and holding .

Keyboard and Panel Types

ATOK has two types of keyboard and five types of panel.
Tap → while the number keyboard is displayed to switch to the QWERTY keyboard.
Tap → while the QWERTY keyboard is displayed to switch to the number keyboard.
Tap → (Pictogram), (^_^) (Face mark), #!?" (Symbol), 定型文 (Common phrase), or 文字コード (Text code) to switch to the corresponding panel.

Number Keyboard

Characters are arranged the same as the keyboard on a conventional cell phone. You can use four input modes on this keyboard: Numeric keypad input, Gesture input, Flick input and T9 input.
For input mode settings, refer to “Using the Number Keyboard”.

QWERTY Keyboard

Characters are arranged on the keyboard the same as on a conventional computer.

Pictogram/Face Mark/Symbol Panel

This is the panel for inputting pictograms, face marks, and symbols.
Slide or flick the categories and characters to the left or right to scroll them.

Common Phrase/Text Code Panel

This panel is the panel for selecting and inputting common phrases from the common phrase list and text from the text code table. Tap a category to change it.
Slide or flick up/down the list to scroll it.

Switching to English Input Mode

1 Touch and hold あA1 / あA on the keyboard → Tap [English Input Mode]

- The following explanations on character input are for character input in English input mode.

Using the Number Keyboard

You can use any of the four input modes with the number keyboard: Numeric keypad input, Gesture input, Flick input, and T9 input.

Switching Input Modes of the Number Keyboard

1 Touch and hold A1 / MENU on the keyboard → Tap [ATOK Settings]

The ATOK Settings screen is displayed.

2 [Software keyboard] → [Input mode] → [Numeric keypad input]/[Gesture input]/[Flick input]/[T9 input]

Inputting with the Number Keyboard

1 Tap a text input field

If the QWERTY keyboard is displayed, tap ⌨ → 📱 to switch to the number keyboard.

2 Input text

Numeric Keypad Input

Continuously tap the key assigned to the character you want to enter until the desired character is displayed.

- After inputting text, you can tap A/a to switch between uppercase and lowercase.

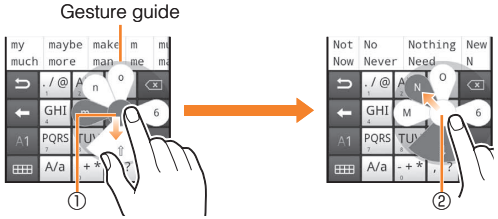
Continuously tap

- You can input text with gesture input and flick input in the same way as with numeric keypad input.

Gesture Input

Touch and hold the key assigned to the character you want to input to display a gesture guide around the key. Without lifting your finger from the display, move it to the desired character and lift it to input that character.

Example: To enter “N”



① Without lifting your finger, move it down to display the uppercase characters.

② Without lifting your finger, move it to the “N” and lift it to input the character.

- After inputting text, you can tap A/a to switch between uppercase and lowercase.

Flick Input

Touch and hold the key assigned to the character you want to input to display a flick guide. Without lifting your finger from the display, flick your finger in the direction indicated by the flick guide to input that character.

- If you did not flick, the characters at the center are input.

Flick guide

Predictive Conversion

Predictive conversion candidates are displayed above the keyboard each time you input a character.

- Tap a predictive conversion candidate to input that candidate.
- Slide or flick predictive conversion candidates left or right to scroll.

Other Key Operations

Key	Description
⮌	Display the characters in the opposite order.
戻す (Undo)	Undo the last input operation.
⌫	Delete the character on the left of the cursor. • If “Character delete key” is set to “[CLR]Clear”, CLR is displayed. Tap to delete the character on the right of the cursor.
← / →	Move the cursor.
A1	Switches the character type between alphabet input and number input. • Touch and hold to select “ATOK Settings”, “Register Words”, or “Japanese Input Mode”. In Japanese input mode, you can select “English Input Mode”.
␣	Input a space.
↵	Insert a line feed (only when possible). If there are unconfirmed characters, the characters are confirmed.
次へ (Next)	Move to the next input item.
確定 (Confirm) / 実行 (Execute)	Confirm or execute the operation for the input content.

* Some keys may not be displayed depending on the input item or input state.

Inputting with the QWERTY Keyboard

1 Tap a text input field

If the number keyboard is displayed, tap ⌨ → ⌨ to switch to the QWERTY keyboard.

2 Input text

- If the number keys are set not to be displayed, you can flick a key downward to input the number or symbol displayed at the bottom of the key. You can flick a key upward to input the uppercase or lowercase character.
- For details on predictive conversion, refer to “Predictive Conversion”.

Key Operations

Key	Description
⇧	Each tap switches key input in the order of Uppercase → Uppercase (Lock) → Lowercase. • When input is Uppercase (Lock), the top left of ⇧ lights. This allows you to input uppercase and symbols continuously.
⌫	Delete the character on the left of the cursor.
MENU	You can select “ATOK Settings”, “Register Words”, or “Japanese Input Mode”. In Japanese input mode, you can select “English Input Mode”.
␣	Input a space.
記号 (Symbol)	Switch the keyboard to symbol only input. Tap again to return to the normal QWERTY keyboard. • This is not displayed when the QWERTY keyboard is displayed in landscape display mode.
← / →	Move the cursor.
↵	Insert a line feed (only when possible). If there are unconfirmed characters, the characters are confirmed.
次へ (Next)	Move to the next input item.
確定 (Confirm) / 実行 (Execute)	Confirm or execute the operation for the input content.

* Some keys may not be displayed depending on the input item or input state.

Inputting with the Pictogram/Face Mark/Symbol Panel

1 **⌨ on the keyboard → ♥ (Pictogram) / (^_^) (Face mark) / #!?" (Symbol)**

The pictogram/face mark/symbol panel is displayed.

- Slide or flick the categories or list left or right to scroll.
- Tap a category to display the list for that category.
- Tap ← / → to move the cursor left or right.
- Tap ⌫ to delete the character to the left of the cursor.
- Tap 123 / ⌨ to return to the number keyboard or QWERTY keyboard.

2 **Tap a pictogram/face mark/symbol in the list**

Inputting with the Common Phrase/ Text Code Panel

1 **⌨ on the keyboard → 定型文 (Common phrase) / 文字コード (Text code)**

The common phrase/text code panel is displayed.

- Tap a category to select a category from a list.
- Slide or flick up or down in a list to scroll.
- Tap ← / → to move the cursor left or right.
- Tap ⌫ to delete the character on the left of the cursor.
- Tap 123 / ⌨ to return to the number keyboard or QWERTY keyboard.

2 **Tap a common phrase/character in the list.**

Phone

Making a Call

1 On the home screen, tap

The phone number entry screen is displayed.

2 Enter a phone number

When calling to a fixed-line phone, enter the phone number starting with the area code even if you are in the same area.

3 Tap **→ Talk → Tap [End]**

Press ◄ or ► during a call to adjust the other party's voice.

After the call is disconnected, the approximate call duration appears.

- If the screen is covered with, for example, your face during dialing or a call, the keys on the screen will be hidden to prevent unintentional operation.
- Note that even if you cover microphone not to be heard, the sound can be conveyed to the other party.

Dial services available from au phones

- Call with fixed-line phones all over Japan
- Call with cell phones, PHS, and car phones all over Japan
- 001 (001 international call service: Subscription is unnecessary)
- 171 (Voice mail for countermeasures against disaster)
- 177 (Weather forecast: The area code is necessary)
- 117 (Time signal)
- 104 (Directory assistance)
- 115 (Sending telegram)
- 110 (Emergency call to Police)★
- 119 (Emergency call to Fire and Ambulance)★
- 118 (Emergency call to Regional Coast Guard Headquarters)★
- 157 (Customer Center)
- Maritime telephone

* The numbers added ★ are emergency call numbers. IS11CA notifies your present location to the emergency call destination with a signal from a base station when you call to Police, Fire and Ambulance, or Regional Coast Guard Headquarters.

* The following NTT services are unavailable. Collect call, message service, dial Q2, 116 (NTT business information)

Making an International Call

001 International Call Service

You can make international calls without any special procedure from your IS11CA.

Example: To call 212-123-△△△△ in the USA

1 On the phone number entry screen, enter the access code, country code, area code, and the phone number of the other party → Tap

International access code*1	Country code (USA)	Area code*2	Phone number of the other party
001010	1	212	123XXXX

*1 Touch and hold the "0" to enter "+" and the international access code of your travel destination is automatically added when calling.

*2 If the area code starts with "0", dial it without including the "0". However, include the "0" in some countries or regions such as Italy.

- International call charges are billed together with monthly local call charges.
- For more information on 001 International Call Service, dial either of the following numbers:
  From au phones (toll-free): 157 (area code not required)
  From fixed-line phones (toll-free): 0077-7-111
  (Open 9:00 to 20:00 everyday)

Answering a Call

1 Drag to the right during an incoming call

2 Talk → Tap [End]

After the call is disconnected, the approximate call duration appears.

- When you get an incoming call, you can drag in the left direction to reject that call.

Returning a Call (Call Log)

You can make a call using Call log.

1 On the phone number entry screen, tap [Call log]

The call log screen is displayed.

2 Tap for the entry you want to call

- Up to 100 entries can be stored in the call log. If 100 entries will be exceeded, entries will be automatically deleted in order from the oldest. The number of the entries that can be stored may be less depending on the amount of free space.

Contacts

- Phone numbers and names saved in the Contacts may be lost due to an accident or malfunction. It is recommended that you take a copy of important phone numbers etc. We shall not be liable for the damage and lost profit in the case that the Contacts is changed or lost because of an accident or malfunction.
- From the home screen, tap → [Settings] → [Accounts & sync] → Set the synchronization to synchronize the contacts saved in the server to use in Google with the Contacts of IS11CA. (Even when you synchronize an account other than Google, register your Google account first.)
- If an SNS account or ID is registered for the Contacts, communication will be performed to obtain the SNS information.

Adding a New Contact

1 On the home screen, → [Contacts] →

The Add new contact screen is displayed.

2 Input the required items

	Take a photo or select an image in Gallery and then register it.
First name	Input the name and phonetic name.
Last name	
Phonetic given name	
Phonetic family name	
Phone number	Input the phone number and mail address. • If the phone number to be registered is for a landline phone, input the phone number from the area code.
Mail	
Groups	Select a group.
SNS	When newly registering or editing a contact Add the ID of the SNS (Twitter, mixi, Facebook, or GREE) to associate with the contact. • To add the ID of an SNS, the SNS account needs to have been added to “SNS” in My Profile beforehand. For details, refer to “Editing My Profile”. When editing My Profile Register an SNS account.

- To display and edit hidden items such as “Postal address”, “GPS information”, etc., tap “More”.

3 Tap [Save]

- Tap /to add or delete the item in the Add new contact screen.

Editing My Profile

You can register additional information such as your name and address to My Profile.

1 On the home screen, → [Contacts] → [MyProfile]

The MyProfile screen is displayed.

2 Tap

The Edit my profile screen is displayed.

3 Edit the items

To display and edit hidden items such as “Postal address”, “GPS information”, etc., tap “More”.

4 [Save]

- The first phone number of My Profile is the phone number of your IS11CA. It cannot be edited or deleted.
- On the MyProfile screen, you can tap → [Share] and then send My Profile with the infrared, Bluetooth® and other communication functions. If you tap “Select data”, you can select the item of My Profile to send.

Checking Contact Details

1 On the home screen, → [Contacts]

The contact list is displayed.

2 Tap the contact you want to check

The Profile screen is displayed.
You can tap a registered item to start the application corresponding to the registered item, make a call, or compose mail.

Mail

About Mail

You can use the following types of mail on the IS11CA.

E-mail

This au service allows you to exchange mail with computers and cell phones that support e-mail. You can send text, photos, and video data.
The e-mail address domain name (the part to the right of the @ mark) is “@ezweb.ne.jp”.

C-mail

This service allows you to exchange mail with cell phones by using the phone number as the address.

PC-mail

You can set up the IS11CA with the mail account of that you normally use on your computer so you can send and receive mail from your IS11CA the same as the computer.

Gmail

Gmail is Google’s mail service. You can use Gmail by setting up a Google account on your IS11CA. You can also check Gmail you have sent or received on your IS11CA from a browser on a computer. Also, the Gmail operations you do in a browser on a computer are reflected in the Gmail on your IS11CA.

Using E-mail

- To use e-mail, a packet communications connection is required. It is also necessary to initialize settings in advance. For details, refer to “Initial Settings”.
- To use e-mail functions, subscription to IS NET is necessary. If you have not subscribed at the time of purchase, contact an au shop or Customer Center.

- You can use e-mail overseas also.
- The cost of transmitting packets varies depending on the volume of the data when sending or receiving e-mail. The transmission cost may be expensive when using the service overseas. For details, refer to the au catalog and the au homepage.
- Sending and receiving e-mail may take some time depending on if there is an attachment and the status of the connectivity in the service area.

Creating and Sending E-mail

1 On the home screen, → [E-mail] → [New]

A new message screen is displayed.

2 Enter the body text

You can change the text and background color, and insert decoration pictograms to create decorated mails by tapping “Decorate” on the new message screen.

3 Tap [Recipient]

A contact from Contacts	Select a mail address in the E-mail Contacts to input it.
Contact group	Select a group in the E-mail Contacts to input it.
Outgoing call logs	Select a mail address in Outgoing call logs to input it or delete call logs.
Incoming call logs	Select a mail address in Incoming call logs to input it or delete call logs.
Direct input	Directly input a mail address.
My E-mail address	Input your own address as an addressee.
Cancel	Cancel address input.

5 Tap [Subject] → Enter the subject → Tap [Return to edit body]

To attach data, tap [Attac...] → [Add attachments].

6 Tap [Send]

Receiving E-mail

1 A mail message is received

When a mail message is received, appears in the status bar and the notification ringtone plays.

2 Flick/drag the status bar downwards

The notification panel is displayed.

3 Tap [E-mail]

The E-mail screen is displayed.
At the time of purchase, received e-mail is saved to the inbox.

4 Tap the folder where the mail message you want to read is stored → Tap the mail message

The contents of the mail are displayed.

- E-mail cannot be received if the IS11CA does not have enough available memory. Delete saved mail or something to increase the amount of memory available in the phone.

Checking Sent and Received E-mail

1 On the home screen, → [E-mail]

The E-mail screen is displayed.

《E-mail screen》

2 Tap the folder

The e-mail stored in a folder can be displayed in List view or Full view.

List	This option splits the screen into a top pane and bottom pane. The top pane shows a list of e-mail, and the bottom pane shows the body text of selected e-mail. • If “Two-pane layout” is enabled in the e-mail settings, the screen is displayed split into two panes.
Full	The content of the selected e-mail fills the entire screen.

- Tap “List” or “Full” at the bottom of the screen to switch the view.

3 Tap the e-mail you want to check

- To open an attachment file, tap [Show detail] → [Open]. To save an attachment file without opening it, tap [Save].
- To reply to the displayed mail, tap [Reply].

Deleting E-mail

1 On the mail list screen, [etc.] → [Select]

Tap the mail message you want to delete so the check box next to it is selected.

2 Tap [Delete]

- Deleting a mail message move it to the “Trash” folder. To permanently delete the mail message, delete it from the “Trash” folder.
- On the E-mail screen, tap ☰ → [Delete all] → [OK] to delete all of the e-mail in the “Trash” folder.

Using E-mail Contacts

You can register an e-mail address to the E-mail Contacts. You can also copy Contacts information to the E-mail Contacts.

Registering an E-mail Contact

1 On the E-mail screen, ☰ → [E-mail Contacts]

The E-mail Contacts list is displayed.

- If not even one e-mail contact is registered, a message for selecting whether or not to import the contact of the IS11CA appears.
- You can add an e-mail contact by tapping “Add”.

2 Tap an e-mail contact

The group list is displayed.

- You can add a group by tapping “Add”.

3 Tap a group

The contact list appears.

4 Tap [Add]

The contact data edit screen appears.

5 Configure the required items

Picture	You can register an image.
The name of a person	You can register a name.
Phonetic name	You can register a phonetic name.
Group contact	You can select a group. • Select a group you added in step 2, above.

receive all	Tapping this check box causes mail to be received when “Receive all mails saved in contacts” is selected for “Receive Order”.
Nickname	You can register a nickname.
Ringtone	You can set a ringtone.
Phone number	You can register the phone number.
Mail address	You can register a mail address.
Note	You can register optional text.

6 Tap [OK]

- Tap “More item” in step 5 to register the Mail address, Phone, Event, and Address items.
- If you change the Contacts after you copy contacts to the E-mail Contacts, the change will not be reflected in the E-mail Contacts until you re-import.
- Tapping ▤ → [Checking Contacts] on the E-mail Contacts list will copy the contact information into the E-mail Contacts.

Checking Data in an E-mail Contact

1 On the E-mail Contacts list, tap an e-mail contact

The group list appears.

2 Tap a group

The contact list appears.

3 Tap the individual data you want to check

The contact data edit screen appears and you can edit the data.

Changing Your E-mail Address

The e-mail address is automatically set when the E-mail is initialized, but you can change the e-mail address after the initial settings.

1 On the E-mail screen, ▤ → [Setting] → [E-mail settings] → [Other settings] → [OK]

2 Tap [Eメールアドレスの変更](Change e-mail address) → Tap the security code input field → Input the security code (4 digits) → Tap [送信](Send)

3 Tap [承諾する](Accept)

4 Tap the e-mail address input field → Enter the part of the address to the left of “@” (variable part) → Tap [送信](Send) → [OK]

- You can input up to 30-byte alphanumeric characters, including “-”, “.”, and “_” for the part of the e-mail address that can be changed. However, you can not use consecutive “.” or use them for the first or last character. Also, you cannot use “0” as the first character.
- Note that immediately after changing your e-mail address, you may be not be able to receive e-mails for a short time.
- If the e-mail address that you input is already being used, a message appears requesting that you input a different e-mail address. Input a new address.
- It is possible to change your e-mail address three times within a single day.

Setting Mail Filters

Mail filters have functions to receive and reject specific e-mail messages and to reject e-mail messages spoofing cell phones or PHSs.

1 On the E-mail screen, ☰ → [Setting] → [E-mail settings] → [Other settings] → [OK]

2 Tap [迷惑メールフィルター](Mail Filter) → Tap the security code input field → Input the security code (4 digits) → Tap [送信](Send)

3

カンタン設定 (Simple Settings)	1.「携帯」「PHS」「PC」メールを受信 (1. Receive Mail Messages from Cell Phone, PHS or PC)	Reject spoofing or auto-forwarded mail messages, and receive mail messages from cell phones, PHSs or PCs.
	2.「携帯」「PHS」メールのみを受信 (2. Receive only Mail Messages from Cell Phone or PHS)	Reject mail messages from PCs, spoofing mail messages or auto-forwarded mail messages, and receive mail messages from cell phones or PHSs.
詳細設定 (Advanced Settings)	一括指定受信 (Collective Receive Setting)	Receive or reject all mail messages from the Internet or cell phones.
	なりすまし規制 (Spoof Restriction)	Reject mail messages sent with an alleged sender address. You can set the following levels: 高 (High), 中 (Medium), 低 (Low).
	指定拒否リスト設定 (Reject Mail Address List Setting)	Reject mail messages from certain e-mail addresses, domains or parts of addresses to the left of "@" that are contained in the specified address list.
	指定受信リスト設定 (Allowed Address List Setting)	Prioritize reception of mail messages from certain e-mail addresses, domains or parts of addresses to the left of "@" that are contained in the specified address list. • To block e-mail messages from addresses other than the specified ones, unmark all items in "一括指定受信" (Collective Receive Setting) to set to off (to reject receiving).

詳細設定 (Advanced Settings)	指定受信リスト設定（なりすまし・転送メール許可） (Allowed Address List Setting (Spoofing or Forwarded Mail Messages))	Avoid the mail block due to “なりすまし規制” (Spoof Restriction) setting, and receive auto-forwarded mail messages.
	HTMLメール規制 (HTML Mail Restriction)	Reject e-mail messages in HTML format.
	URLリンク規制 (URL Link Restriction)	Reject e-mail messages that include a URL.
	拒否通知メール返信設定 (Block Mail Notification Setting)	Sets whether to send a receiver error (address unknown) mail message to the sender of the rejected e-mail message.
設定確認／設定解除 (Check Settings/Release Settings)		Check the setting status of the mail filters and release all the settings at one time.
PC設定用ワンタイムパスワード発行 (Issue One Time Password for PC Setting)		Issue a one time password to set the mail filter on your PC. The password is available within 15 minutes after issuance.
設定にあたって (Notes on Setting Mail Filter)		Display the explanation for setting mail filters.

- If the security code is incorrectly entered three times consecutively during a single day, the mail filter setting operation will be disabled until the next day.
- Note that you cannot receive e-mail messages once rejected by mail filters. Be careful when you set mail filters.

Using C-mail

This service allows you to exchange mail with cell phones by using the phone number as the address.

- The functionality of C-mail is scheduled to be enhanced. The details and dates of function enhancement will be announced on the au website.

Creating and Sending C-mail

You can send a message (text of mail) using kanji, hiragana, katakana, alphanumerics, symbols, pictograms, and face marks. When sending is complete, you know that the C-mail has reached the other party.

1 On the home screen, → [C-mail] → [New message]

A new message screen is displayed.

2 Input the other party’s phone number in the “To” field

To send C-mail to a party whose phone number is registered in “Mobile” in Contacts, their phone number appears if you input the name that is registered in Contacts.

3 Tap the “Type to compose” field → Input text

4 Tap [Send]

When the other party receives the mail, a message appears indicating that the other party has received the mail.

- If you tap “CONTACT” in step 2, a list of contacts with phone numbers registered is displayed and you can tap a contact to input the phone number to the “To” field.
- Pressing in step 3 saves the C-mail as a draft without sending it.

Receiving C-mail

1 A mail message is received

When a mail message is received, appears in the status bar and the notification ringtone plays.

2 Flick/drag the status bar downwards

The notification panel is displayed.

3 Tap the incoming C-mail notification

The thread containing the received C-mail is displayed.

- If you have received C-mail from multiple people, a list of threads is displayed. Tap the thread you want to read.

- C-mail cannot be received if the IS11CA does not have enough available memory. Delete saved mail or something to increase the amount of memory available in the phone.
- If a C-mail arrives from a phone number that is registered in Contacts, the name registered in Contacts appears on the C-mail.
- There is no charge for receiving C-mail.
- You can check the telephone number of the sender.
- Only C-mail from au phones that support C-mail and short messages from other carriers' cell phones (Short Message Service compatible models) can be received as C-mail.
- Depending on their content, some mail may not be displayed correctly.

Checking Sent and Received C-mail

C-mail exchanged with the same phone number is organized and displayed in one thread.

1 On the home screen, → [C-mail]

The thread list display screen appears.

2 Tap a thread

The C-mail list display screen appears.

C-mail Safety Block Setting

The C-mail safety block setting blocks reception of C-mails that contain URLs or phone numbers in the main text.

- The C-mail safety block setting is enabled from your initial use.
- If you change models, the settings of the previous model remain enabled.
- C-mail that can be blocked are normal C-mail (including prepaid transmissions). Voice mail service (message notification and incoming notification) is excluded.

C-mail Safety Block Setting Procedure

Setting the C-mail safety block setting is done by sending C-mail to a specified phone number.

Release the setting	Input “Release” in the main text and send the C-mail to 09044440010.
Enable the setting	Input “Enable” in the main text and send the C-mail to 09044440011.
Confirm the setting	Input “Confirm” in the main text and send the C-mail to 09044440012.

* There is no charge for sending the C-mail for this setting.

* A C-mail report that settings are complete arrives from “09044440012”.

When Reception Is Blocked by the C-mail Safety Block Setting

When a C-mail is blocked by the C-mail safety block setting, an error C-mail is returned from “09044440019” indicating a failure to arrive.

- Communication charges apply even if a C-mail is blocked.

Setting C-mail

1 On the thread list display screen, ▤ → [Settings]

2

Delete old messages	Set whether to automatically delete old C-mail messages.
Text message limit	Set the number of C-mail messages that can be saved in each thread.
Signature	Set the signature pre-entered in the body text when a new C-mail message is created.
Store Function	Set whether to automatically store C-mails that failed to be sent in the C-mail center. **Select-Store:** Select whether to store each time it happens. **Auto-Store:** Store automatically in the C-mail center.
Notifications	Set whether to display a notification icon in the status bar when a new C-mail is received.
Select ringtone	Set the ringtone for notifying you of new C-mails.
Vibrate	Set whether to notify you by vibration when a new C-mail is received.

Using PC-mail

If you set up the mail account you normally use with your PC or other device, you will be able to exchange mail from your IS11CA in the same way as with a PC.

- To use PC-mail, a packet communications connection or wireless LAN connection is required.

Registering a PC-mail Account

To use PC-mail to exchange mail, you need to set up a mail account.

1 On the home screen, ⊞ → [PC-mail]

When you use PC-mail for the first time, the mail account setup screen is displayed.

2 Input your address in the “Email address” field

3 Tap the “Password” field → Input the password → Tap [Next]

The mail server is set automatically.
If the mail server is not set automatically or you tapped “Manual setup”, the user name and mail server need to be set.

4 Input the account name in the “Give this account a name” field

If you skip this step, the mail address becomes the account name.

5 Tap the “Your name” field → Input your name → Tap [Done]

- If the mail server is not set automatically or you want to manually set up the mail account, obtain the information required for the settings from your service provider and then set the mail server information.

Creating and Sending PC-mail

- If multiple mail accounts are registered, display the inbox of the mail account you want to use for sending mail before you perform this operation.

1 On the home screen, → [PC-mail] → → [Compose]

The mail composition screen is displayed.

2 Input the other party’s mail address in the “To” field

To add Cc or Bcc, tap → [Add Cc/Bcc].

3 Tap the “Subject” field → Input the subject

4 Tap the “Compose Mail” field → Input a message

To attach a file, tap → [Add attachment] and then select the file.

5 Tap [Send]

- The sent mail is handled as mail from a PC. It will not be delivered if the recipient’s device is set to reject mail from PCs.

Receiving PC-mail

1 PC-mail is received

When PC-mail is received, appears in the status bar, and the mail ringtone sounds.

2 Flick/drag the status bar downwards

The notification panel is displayed.

3 Tap [New email]

The inbox screen is displayed.

4 Tap the mail you want to read

The mail message screen is displayed.

Using Gmail™

Gmail is a mail service provided by Google. You can send and receive Gmail with IS11CA.

- Google account is required to use Gmail. For details on Google account, refer to “Setting Up a Google™ Account”.
- Gmail contacts are synchronized with the contacts of the IS11CA.
- For details on how to use Gmail, refer to the Google website.

1 On the home screen, → [Gmail]

The Gmail inbox screen is displayed.

With Gmail, the first reply to a message is organized and displayed with the message in one thread. Tapping a thread allows you to view the exchanged messages. However, if the subject of a message is changed, that message will be displayed in a new thread.

Creating and Sending Gmail

1 On the inbox screen, → [Compose]

The mail composition screen is displayed.

2 Input the other party’s mail address in the “To” field

3 Tap the “Subject” field → Input the subject

4 Tap the “Compose Mail” field → Input a message

5 Tap

Receiving Gmail

1 A mail message is received

When a mail message is received, appears in the status bar and the notification ringtone plays.

2 Flick/drag the status bar downwards

The notification panel is displayed.

3 Tap mail information

The inbox screen is displayed.

4 Tap the mail you want to read

The mail message screen is displayed.

Internet

Viewing Sites with Browser

1 On the home screen, tap

The au one homepage for Android is displayed by default. Also, on the Launcher, tap “au one” to display the au one homepage for Android always.

URL address

《Browser screen》

- When browsing a web page with a large amount of data, the application may be terminated automatically.

Basic operations in the browser screen

- The following operations are available.
  - Tap: Selects or activates a link or a key.
  - Slide/Flick: Scrolls a screen.
  - Pinch out/in:
    Zooms in/out on a screen. (Alternatively, tap /)
  - Double-tap: Zooms in/out on a tapped point.

* The operations may not be available depending on the web page.

Using Bookmarks/History

1 On the browser screen, → [Bookmarks]

The bookmarks screen is displayed.
The history screen is displayed by tapping “Most visited” or “History” tab.

2 Tap a bookmark/history

Bookmarking a Web Page

Bookmark the displayed site.

1 On the browser screen, → [Bookmarks]

2 Tap [Add]/[Add bookmark...]

The bookmark registration screen is displayed.

3 Tap [OK]

Multimedia

Using the Camera

Insert a microSD memory card before using camera. All the photos and movies taken with IS11CA are saved in a microSD memory card. For the way to insert a microSD memory card, refer to “Inserting microSD Memory Card”.

Cautions for Using the Camera

- Do not position the photo light close to your eyes. Do not look at the photo light directly while it is on. Do not point on the photo light toward the eyes of others. It may harm eyesight.
- The IS11CA may be warm after displaying the photo monitor screen or operating repeated movie recordings for a long time. Be careful of touching for a long time which may result in a low temperature burn. Also, if the IS11CA becomes warm during use of the camera function, the application may end.
- When the battery level is low, camera cannot be activated.
- If you use the IS11CA camera in a wrongful manner, you may be subject to punishment according to laws of the national and local governments.

Taking a Photo

IS11CA is equipped with a CMOS camera with approximately 8.08 effective megapixels to enable you to take up to 8M (3,264 × 2,448 dots) photos. The photos you take can be saved to a microSD memory card and then viewed in an application such as Gallery.

1 On the home screen, → [Camera]

The camera monitor screen is displayed.

2 Tap

The shutter sounds and the captured photo is automatically saved to the microSD memory card.
Tap the thumbnail on the top right of the camera monitor screen to display the captured photo.

About the auto focus lock

- Touching and holding allows you to fix the focus to a pre-adjusted focus state. When the subject becomes in focus and the focus locks, the auto focus frame turns green and the lock tone sounds, and when you release your finger, a photo is taken.
- If the focus is locked while the subject is still not in focus, the auto focus frame will be displayed in red.
- If “Auto Focus” is set to “OFF”, the focus lock cannot be used.

Recording a Movie

You can record an HD movie of up to 1,280 (W) × 720 (H) dots. Recorded movies are saved to the microSD memory card and can be played in an application such as Gallery.

1 On the home screen, → [Camcorder]

The camcorder monitor screen is displayed.

2 Tap

The recording start tone sounds and recording starts.

3 Tap ■ or the possible recording time elapses

The recording end tone sounds and the recorded movie is automatically saved to the microSD memory card.
Tap the thumbnail on the top right of the camcorder monitor screen to play the recorded movie.

- If recording is stopped by an incoming call, alarm, or other interruption, the movie recorded up until the interruption is saved to the microSD memory card.

Using Gallery

In the Gallery, you can share the images and the movies saved in the microSD memory card, display them as a list, or edit the images.

1 On the home screen, ⊞ → [Gallery]

The album selection screen is displayed.
Camera is activated by tapping 📷.

2 Tap an album

The thumbnail display screen is displayed.
Tap 🖼 to return to the album selection screen.
Tap ⬭ to switch the date display and the thumbnail display of the images.
Slide ◂▸ to the left/right to slide the thumbnails.

3 Tap an image or a movie to be displayed

When you tap an image, the one image display screen is displayed.
When you tap a movie, an application corresponding to its data type is activated and the data is played or displayed.
When there are two or more applications to play or display data, the application selection screen is displayed when you tap a data. It is played or displayed after an application is tapped.
Tap ↩ to return to the thumbnail display screen.

■ Operations in the one image display screen

🖼 : Returns to the album selection screen.
📷 / 🗀 : Returns to the thumbnail display screen.
🖼 : Switch the number display and the file name display of the image.
📷 : Activate Camera.
Flick/slide the image to the left/right: Switch to the previous/next image.
Double-tap or pinch out/in the image: Zooms in/out.
(Alternatively, tap 🔍 / 🔍.)
Slide the image vertically and horizontally: Moves vertically and horizontally (when the image is zoomed in).
Tap the image: Displays/hides icons, “Slideshow” and “Menu”.

- If the shot images or movies are not displayed in the Gallery, restart the Gallery.

Applications

Using Android Market™

You can download and install various applications such as useful tools or games to the IS11CA from Android Market offered by Google.

- Google account is required to use Android Market. For details on Google account, refer to the supplied Setting Guide (Japanese) and the site (http://www.google.com/support/accounts/).
- For details, refer to Android Market Help by tapping and "Help" on the Android Market screen.

1 On the home screen, →[Market]

The Android Market screen is displayed.
When you activate Android Market for the first time, the terms of service are displayed, so tap "Accept".

- Some applications may not be available when a microSD memory card is not inserted.
- Some applications make the display keep turned on, or continue in the background and weaken battery.
- You can uninstall the unnecessary application.

Using au one Market

You can download and install applications from au one Market. You can search the desired applications by categories, keywords, or ranking.

- au one-ID is required to use some functions. Refer to the supplied Setting Guide (Japanese) to set au one-ID.

1 On the home screen, →[au one Market]

The au one Market screen is displayed.
When you activate au one Market for the first time, the terms of service are displayed, so tap "同意"(Agree).

- Follow the terms of service to use au one Market. Procedures on downloading applications and making payment for fee-based applications differ depending on the distributor of au one Market.
- Some applications may not be available when a microSD memory card is not inserted.
- You can uninstall the unnecessary application.

Managing Applications

You can delete data, clear cache, or stop installed applications forcefully.

1 On the home screen, → [Settings] → [Applications]

The application settings screen is displayed.

2 Tap [Manage applications]

The installed applications list is displayed.
The Manage applications screen contains the “Downloaded”, “All”, “On SD card” and “Running” tabs.

3 Tap an application

The detailed application information is displayed.

4 Tap the operation to perform

Follow the on-screen instructions to perform it.

- When you select an installed application, “Uninstall” is displayed. Tap it to remove the application.
- To use the uninstalled application, you need to download and install again.

Settings of IS11CA

Turning On Silent Mode

Just enable Silent mode to turn off the ringtone and other sounds.

1 On the home screen, → [Settings] → [Sound] → [Silent mode]

- Hold down [ⓘ] and tap "Silent mode" to enable or disable Silent mode.
- Even in Silent mode, music, video media, alarms, dial pad operation sound, camera shutter tone and recording start/end tone can still be heard.
- When the content of function settings is played in Silent mode, the data will be played without sound. The volume can be adjusted for some functions by pressing [◄]/[►] during playback.
- To set the vibrator operation for when in Silent mode, from the home screen, tap → [Settings] → [Sound] → [Vibrator].

Changing the Incoming Ringtone

1 On the home screen, → [Settings] → [Sound] → [Phone ringtone]

2 Tap the data

- To set a music file saved to the microSD memory card as the ringtone, tap "External" in the ringtone list.

Setting the Screen Lock

Set the screen to be locked when entering sleep mode.

1 On the home screen, → [Settings] → [Location & security]

2 Tap [Screen Lock]

- The lock number needs to be entered to cancel the screen lock.
- When the screen lock is set, you can call 110 (Police), 119 (Fire and Ambulance), 118 (Regional Coast Guard Headquarters) and 157 (Customer Center) without even having to cancel the lock if you tap "Emergency call".

Initializing microSD Memory Card

When initializing a microSD memory card, all data saved on the microSD memory card is deleted.

1 On the home screen, → [Settings] → [Storage] → [Unmount SD card] → [OK]

2 Tap [Erase SD card]

3 Tap [Erase SD card] → Enter Lock No. → Tap [OK] → [Erase everything]

- Initialize a microSD memory card while charging or with the battery fully charged.
- To have the microSD memory card recognized after having unmounted it, tap "Mount SD card".
- While saving data on a microSD memory card, you cannot unmount the microSD memory card.

Overseas Usage

Using Global Passport CDMA/GSM

For Overseas Use without Anxiety

The overseas network condition is available on the au homepage.
Make sure to check the condition before leaving Japan.
http://www.au.kddi.com/service/kokusai/tokomae/

When the IS11CA is Stolen or Lost

- If the IS11CA is lost or stolen while overseas, please contact an au shop or Customer Center immediately to suspend phone service. Please be aware that any calling charges and packet communication charges incurred after theft or loss of a phone are the responsibility of the customer.
- If the au IC-Card inserted into the IS11CA is stolen or lost, the card may be inserted into another cell phone (including GSM cell phone for overseas use) by a third party. So, it is recommended to set the PIN code to protect from improper use by a third party.

Using the IS11CA Properly by Knowing About Calling and Communication Services Overseas

- Calling charges differ depending on the country/region.
- Discount services do not apply to calling charges incurred while overseas.
- Calling charges are also incurred when receiving calls overseas.
- Depending on the country/region, calling charges may be incurred from the time that you tap .
- If you do not want to use packet communication, disable data communication from the home screen by tapping → [Settings] → [Wireless & networks] → [Mobile networks] → [Data enabled].

Configuring the Overseas Settings

To use the IS11CA overseas, you are required to change to the telecommunications carrier's networks that you connect to at your travel destination.
Please obtain the latest PRL before traveling.

Obtaining the PRL (Roaming Area Information)

The PRL (roaming area information) contains information on roaming areas of overseas partner providers who have signed an international roaming contract with KDDI (au).

1 On the home screen, → [Settings] → [Wireless & networks] → [Mobile networks] → [Roaming Settings] → [PRL Settings]

2 Tap [Update PRL version]

The PRL is obtained. Download the PRL data by following the on-screen instructions.

- When you download the PRL data, packet communication charges apply.
- Be aware that service may be unavailable in some areas if you do not update the PRL.

Setting the Area

You can set the area where you use the IS11CA.

1 On the home screen, → [Settings] → [Wireless & networks] → [Mobile networks] → [Roaming Settings] → [Area Settings]

2

Japan		Select this for use within Japan.
Abroad(Auto)		Select this to use a CDMA network and GSM network abroad. • The network to connect to is selected automatically.
Abroad(CDMA)		Select this to use a CDMA network abroad.
Abroad (GSM)	Search networks	Search for all available GSM networks.
	Select automatically	Select the most suitable GSM network automatically.

- The country selection screen may be displayed if “Area Settings” is set to “Abroad(Auto)” or “Abroad(CDMA)”. Select the travel country.
- If packet communication is unavailable, you may be able to use packet communication by tapping “Search networks” in “Abroad(GSM)” and then changing the network (carrier).

Setting the data roaming

You can use the packet communication during roaming.

1 On the home screen, → [Settings] → [Wireless & networks] → [Mobile networks] → [Data roaming]

Tap “OK” to enable the data roaming.

- To enable the data roaming, set “Area Settings” to the setting other than “Japan” in advance.
- If you have not subscribed to IS NET, au.NET charges (525 yen for the used month) and communication charges apply.
- In some regions, packet communication may still be possible even if data roaming is disabled. If you do not want to use packet communication, disable the settings for both “Data roaming” and “Data enabled”.

Making a Call at Your Travel Destination

Making a Call to Another Country (Including Japan) from Your Travel Destination

You can make a call to Japan or another country from your travel destination.

Example: To call “212-123-XXXX” in the U.S. from South Korea

1 On the home screen, tap

The phone number entry screen is displayed.

2 Enter an international access code, country code, area code and recipient's phone number → Tap

International access code (South Korea)*1	→	Country code (U.S.)	→	Area code*2	→	Recipient's phone number
002		1		212		123XXXX

*1 Touch and hold the "0" to enter "+" and the international access code of your travel destination is automatically added when calling.

*2 If the area code starts with "0", dial it without including the "0". However, include the "0" in some countries or regions such as Italy.

- If the person you are dialing is using Global Passport, enter the country code "81" (Japan) regardless of his/her travel destination.

Making a Call within the Same Country While Overseas

You can call to general fixed-line phones or cell phones with the same method as when calling in Japan.

1 On the home screen, tap

The phone number entry screen is displayed.

■ When Using a CDMA Network

2 Enter a phone number → Tap

With CDMA networks, the number to dial differs depending on your travel destination.

Travel destination	Number
U.S. Mainland, Hawaii, Saipan	"1"+ Area code + Recipient's phone number
New Zealand, South Korea, China, Hong Kong, Macau, Thailand, Taiwan, Indonesia, Vietnam, Israel, India, Peru, Bermuda Islands, Bangladesh, Bahamas, Venezuela	Area code + Recipient's phone number
Mexico	■ For local call Recipient's phone number ■ For long distance call "01"+ Area code + Recipient's phone number

■ When Using a GSM Network

2 Enter an area code and recipient's phone number → Tap

- If "Area Settings" is set to "Abroad(Auto)", confirm the type of network you are connected to before making a call.
  From the home screen, tap → [Settings] → [About phone] → [Status] and then confirm the type of network under "Mobile network type" on the screen that appears.

Receiving a Call at Your Travel Destination

You can receive calls with the same method as when receiving calls in Japan.

- If you receive a call while overseas, the call is forwarded from Japan no matter where the call is made from. Call charges to Japan are incurred by the caller and receiving charges by the receiver.

Having Calls Made to Your Travel Destination from Japan

People calling you can use the same method as when calling you from Japan.

Having Calls Made to Your Travel Destination from Countries Other Than Japan

International access code and “81” (Japan) have to be dialed regardless of the travel destination since the call is made through Japan.

Example: To have a call made to your au phone in Japan “090-1234-XXXX” from the U.S.

1 Enter an international access code, Japan country code and phone number of au phone → Tap

International access code (U.S.)		Country code (Japan)		Phone number of au phone (Omit the first 0)
011	→	81	→	901234XXXX

Appendix/Index

Troubleshooting

Symptom	What you should check	Page
Cannot turn on power by pressing [⏻].	Is the battery pack charged?	P.9
	Is the battery pack installed correctly?	P.13
	Did you hold down [⏻] for at least two seconds.	P.10
The power is turned off automatically.	Is there enough power left in the battery pack?	P.9
The power is turned off while the wake-up animation is displayed.	Is there enough power left in the battery pack?	P.9
Cannot make calls.	Is power turned on?	P.10
	Is an au IC-Card inserted?	P.14
	Did you enter the correct phone number? (Did you enter the phone number starting with the area code?)	P.30
	Did you tap [📞] after entering a phone number?	P.30
	Did you set the correct setting in “Area Settings”?	P.51
Cannot receive calls.	Does the IS11CA receive an adequate signal?	P.20
	Is the IS11CA out of the service area?	P.20
	Is power turned on?	P.10
	Is an au IC-Card inserted?	P.14
	Did you set the correct setting in “Area Settings”?	P.51
[📶] (out of service area) appears.	Is the IS11CA out of the service area or in a location where the signal is weak?	P.20
	Is your finger covering the area around the built-in antenna?	P.8
	Did you set the correct setting in “Area Settings”?	P.51
Display and LED indicator lights or blinks, but ringtone does not sound.	Is the ringtone volume too low?	—
	Is Silent mode set?	P.49
Cannot charge the battery pack.	Are the charging devices connected properly?	P.9
	Is the battery pack installed correctly?	P.13
	Did you set the recording size to “HD” and then start a movie? To charge the battery pack, end the movie or set the recording size to other than “HD”.	—

Symptom	What you should check	Page
Cannot operate key/touch panel.	Is power turned on?	P.10
	Is the screen lock set?	P.49
	Turn off the power and then turn it on again.	P.10
Cannot operate touch panel as intended.	Check the proper operation of touch panel.	P.17
	Turn off the power and then turn it on again.	P.10
An au IC-Card (UIM) error is displayed.	Is the au IC-Card inserted?	P.14
	Did you insert a different au IC-Card?	P.13
A message indicating that charging is necessary appears.	The battery pack is almost empty.	P.9
Battery usage time is short.	Is the battery pack charged enough? * Charge the battery pack until the red LED indicator is turned off.	P.9
	Is the battery pack left in the place for a long period where (out of service area) appears?	P.20
When making a call, a beeping sound is heard from the earpiece and a connection cannot be established.	Are you out of the service area or in a location where the signal is too weak?	P.20
	The wireless line is busy or the phone you are calling is on another line. Try again later.	—

Symptom	What you should check	Page
The light of the display is turned off.	Is “Screen timeout” set short?	—
Display is dark.	Is “Brightness” set to dark?	—
Cannot hear the other party.	Is the earpiece volume too low?	P.30
Cannot operate any key and the screen is frozen.	Turn off the power and then turn it on again.	P.10
Cannot operate the respective profile settings in the Contacts.	Is the other party’s phone number notified? If there is no notification, the setting for individual incoming image of the contact and the ringtone setting are not enabled.	—
	Is more than one same phone number saved in the Contacts?	P.32
Cannot create PC mail.	Did you add a PC mail account?	P.41
Cannot recognize a microSD memory card.	Is a microSD memory card inserted properly?	P.15
	Is the microSD memory card unmounted?	P.49
Cannot operate the camera.	Is a microSD memory card inserted?	P.15
	Is there enough power left in the battery pack?	P.9 P.45
	Has the IS11CA become too warm?	P.45

For more detailed information, visit the following au troubleshooting sites on the au homepage.
http://www.kddi.com/customer/service/au/trouble/kosho/index.html

Trademarks/Others

The microSDHC logo is a trademark of SD-3C, LLC.

Contains Adobe® Flash® Player by Adobe Systems Incorporated.
Adobe Flash Player Copyright © 1996-2011 Adobe Systems Incorporated. All rights reserved.
Adobe, Flash and Flash logo are registered trademarks or trademarks of Adobe Systems Incorporated in the United States and/or other countries.

Google, the Google logo, Android, Android Market, the Android Market logo, Gmail, the Gmail logo, YouTube, the YouTube logo, Google Maps, the Google Maps logo, Google Maps Navigation, the Google Maps Navigation logo, Google Voice Search, the Google Voice Search logo, Google Latitude, the Google Latitude logo, Google Places, the Google Places logo, Google Talk, the Google Talk logo, Picasa are trademarks or registered trademarks of Google Inc.

FeliCa is a contactless IC card technology developed by Sony Corporation.
FeliCa is a registered trademark of Sony Corporation.

is a registered trademark of FeliCa Networks, Inc.

“Osaifu-Keitai” is a registered trademark of NTT DOCOMO, INC.

The Bluetooth word mark and logos are owned by the Bluetooth SIG, INC. and any use of such marks by NEC CASIO Mobile Communications, Ltd. is under license.

Wi-Fi® is a registered trademark of Wi-Fi Alliance.

“jibe” is a social service related application produced by Jibe Mobile K.K.
“Jibe Mobile” is a registered trademark of Jibe Mobile K.K.

Skype, associated trademarks and logos and the "S" symbol are trademarks of Skype Limited.

“Twitter” is a registered trademark of Twitter, Inc.

“mixi” is a registered trademark of mixi, Inc.

Facebook® is a registered trademark of Facebook, Inc.

GREE and the GREE logo are registered trademarks of GREE, Inc. in Japan. All other trademarks are the property of their respective owners.

This product is licensed in compliance with the MPEG-4 Visual Patent Portfolio License. You are allowed to use it for private nonprofit purposes and only when:

- Recording moving pictures that are compliant with the standard of MPEG-4 Visual (hereinafter referred to as MPEG-4 Video)
- Playing MPEG-4 Videos recorded personally by consumers not engaged in profit activities
- Playing MPEG-4 Video supplied from a provider licensed by MPEG-LA

When using the product for any other purpose, such as commercial promotion, internal use or profit, contact MPEG LA, LLC of the U.S.

Using Adobe® Flash® Player

- Adobe® Flash® Player embedded in this product ("Software") is protected by copyright laws. Be sure to observe the following rules when using the Software.

① You shall not copy or distribute the Software.
② You shall not modify, adapt, translate or create derivative works based upon the Software.
③ You shall not reverse engineer, decompile, disassemble, or otherwise attempt to discover the source code of the Software.
④ You shall not make a claim for any consequential, indirect, incidental, special damages, or any lost profits by using the Software.

This product contains software licensed complying with GNU General Public License (GPL) or GNU Lesser General Public License (LGPL). You can obtain the source code for the software and reproduce, redistribute, or modify the software in accordance with the GPL or LGPL.
For information on GPL and LGPL, from the Home screen, ▶ ▶ "Settings" ▶ "About phone" ▶ "Legal information" ▶ "Open source licenses"

"ATOK" is a registered trademark of JustSystems Corporation.
"ATOK" is a copyrighted material of JustSystems Corporation, and all rights are reserved by JustSystems Corporation and other individual right holders.

T9® is a trademark or registered trademark of Nuance Communications, Inc. and corporate owners of Nuance in the United States and/or other countries.

Powered by emblend™ Copyright 2009-2011 Aplix and/or its affiliates. All rights reserved.
emblend is a trademark of Aplix and/or its affiliates in Japan and other countries.

G'zOne is a trademark of Casio Computer Co., Ltd.

Other company names or product names are registered trademarks or trademarks of those companies.

Index

A

Accessories ····· 1
ACTIVE key ····· 8
Android Market ····· 47
Applications ····· 47
  Managing ····· 48
au IC-Card ····· 13
  Inserting ····· 14
  Removing ····· 14
au one Market ····· 47

B

Back key ····· 8
Back microphone ····· 8
Basic operations
  Displaying the menu ····· 18
  Selecting an item ····· 18
Battery level ····· 20
Battery lock ····· 8
Battery pack ····· 9
  Attaching ····· 13
  Removing ····· 12
Battery pack cover ····· 8
Browser ····· 44
  Bookmarks ····· 44
  History ····· 44
Built-in antenna ····· 8

C

Camcorder ····· 45
Camera ····· 45
  Auto focus lock ····· 45
Camera lens ····· 8
Camera start indicator ····· 8
Cell phone etiquette ····· 1
Character input ····· 26
  Common phrase ····· 29
  Face mark ····· 29
  Flick input ····· 28
  Gesture input ····· 27
  Input mode ····· 27
  Number keyboard ····· 27
  Numeric keypad input ····· 27
  Pictogram ····· 29
  QWERTY keyboard ····· 28
  Symbol ····· 29
  Text code ····· 29
Charging the battery pack ····· 9
C-mail ····· 39
  Checking sent and received mail ····· 40
  C-mail safety block setting ····· 40
  Creating and sending ····· 39
  Receiving ····· 40
  Settings ····· 41
Contacts ····· 32
  Adding ····· 32
  Checking ····· 33
  My Profile ····· 33

D

Display ····· 8
Dust resistance ····· 3

E

Earphone jack ····· 8
Earphone jack cover ····· 8
Earpiece ····· 8
Earpiece volume ····· 30
E-mail ····· 34
  Changing e-mail address ····· 37
  Checking sent and received mail ····· 35
  Creating and sending ····· 34
  Deleting ····· 36
  E-mail Contacts ····· 36
  Mail filter ····· 38
  Receiving ····· 35
External connection jack ····· 8
External connection jack cover ····· 8

F

FeliCa mark ····· 8
Flashlight ····· 8

G

Gallery ····· 46
Global Passport CDMA/GSM ····· 50
  Configuring the overseas settings ····· 50
  Making a call ····· 51
  Receiving a call ····· 53
Gmail ····· 43
  Creating and sending ····· 43
  Receiving ····· 43
Google account ····· 11

H

Home key ····· 8
Home screen ····· 19, 21
  Folders ····· 22
  Moving icons ····· 22
  Shortcuts ····· 22
  Status bar ····· 19

Switching ····· 21
Wallpaper ····· 23
Widgets ····· 22

I

Illustrations and descriptions ····· 2
Infrared port ····· 8
Initial settings ····· 11
Internet ····· 44

L

Language ····· 10
Launcher ····· 23
LED indicator ····· 8
Light sensor ····· 8
Lock No. ····· 2

M

Market ····· 47
Menu key ····· 8
Microphone ····· 8
microSD memory card ····· 14
Initializing ····· 49
Inserting ····· 15
Removing ····· 15
microSD memory card slot ····· 8
Mobile networks
Area settings ····· 51
PRL settings ····· 50
Roaming settings ····· 50
Mouthpiece ····· 8
Movie ····· 45

N

Names and functions of parts ····· 7

P

PC-mail ····· 41
Account ····· 41
Creating and sending ····· 42
Receiving ····· 42
Phone ····· 30
001 International Call Service ····· 31
Answering ····· 31
Call log ····· 31
Incoming ringtone ····· 49
International call ····· 31
Making a call ····· 30
Returning ····· 31
Photo ····· 45
Photo light ····· 8
PIN code ····· 2
Power key ····· 8
Proximity sensor ····· 8
PUK code ····· 3

R

Receiver ····· 8
Ringtone ····· 49

S

Screen lock ····· 49
Security code ····· 2
Settings ····· 49
Shock resistance ····· 4
Shortcuts ····· 22
Silent mode ····· 49
Sleep mode ····· 10
Sound
Ringtone ····· 49
Silent mode ····· 49
Speaker ····· 8
Status bar ····· 19
Notification indicator ····· 19
Notification panel ····· 21
Status indicator ····· 20
Strap eyelet ····· 8
Switching orientation ····· 25
Switching to English ····· 10

T

Temperature sensor ····· 8
Touch panel operation ····· 17
Trademarks ····· 56
Troubleshooting ····· 54
Turning the power on/off ····· 10

V

Volume down key ····· 8
Volume up key ····· 8

W

Wallpaper ····· 23
Water resistance ····· 3
Widgets ····· 22

For inquiries, call: Customer Center

For general information and charges
(toll free)

From fixed-line phones:
0077-7-111

From au cell phones:
157 area code not required

PRESSING ZERO WILL CONNECT YOU TO AN OPERATOR AFTER CALLING 157 ON YOUR au CELL PHONE.

For loss, theft or damage and operation information (toll free)

From fixed-line phones:
0077-7-113

From au cell phones:
113 area code not required

In case above numbers are not available,

0120-977-033 (except Okinawa)
0120-977-699 (Okinawa)

モバイル・リサイクル・ネットワーク
携帯電話・PHSのリサイクルにご協力を。

Cell phone and PHS operators collect and recycle unused telephones, batteries and battery chargers at stores bearing the ♲ logo regardless of brand and manufacturer to protect the environment and reuse valuable resources.

July 2011, 1st Edition

Sales: KDDI CORPORATION・
OKINAWA CELLULAR TELEPHONE COMPANY
Manufactured by: CASIO COMPUTER CO., LTD.